

5-year limited warranty

Applications : awnings, light structures and fixed shading systems

Manufactured according to the Serge Ferrari Technology and benefiting from the ISO 9001 Quality Assurance system, flexible composite materials are guaranteed for 5 years for the mentioned applications.

1) Warranty

Are guaranteed against any abnormal degradation of their main characteristics as part of normal use :

- breaking strength at least 70% of its original value,
- uniform colour change over time,
- fire resistance as specified in the original technical document,
- impermeability.

2) Exclusions

The warranty is excluded if the fault comes from :

- defects attributable to transportation, storage and handling conditions,
- errors of design, making-up, assembling and use in inappropriate conditions, in particular under the action of strong winds,
- the consequences of chemical or abrasive attacks,
- unsuitable cleanings,
- atmospheric pollutions or accidental projections.

3) Warranty application conditions

The warranty takes effect on the day of delivery of the flexible composite materials to the customer.

The right to warranty only applies if the imperfections are reported by registered letter with acknowledgement of receipt to Serge Ferrari within a maximum time period of 30 calendar days of their occurrence ; the invoice of the goods must also have been fully paid.

This warranty does not therefore cover the labour costs or those resulting from the disassembling, reassembling and transportation operations. Furthermore, no compensation is provided for under the terms of this warranty.

Under the guarantees of paragraph 1, and subject to the exclusions in paragraph 2, we will supply the necessary yardage to replace the project following a depreciation coefficient as described below.

	5-year warranty (Percentage of degradation applied)
1 st year	100
2 nd year	80
3 rd year	60
4 th year	40
5 th year	20

Valid from the 27th of May 2014



SERGE FERRARI sas

BP 54 – 38352 La Tour-du-Pin Cedex – France • T + 33(0)4 74 97 41 33 • F + 33(0)4 74 97 67 20

SAS AU CAPITAL DE 3 521 600 € – SIRET 300 821 873 00019 – APE 1396 Z – N° IDENT. TVA FR 38 300 821 873

www.sergeferrari.com